

Lothian Community Transport Services has been providing Disability Awareness and Wheelchair Access training to City of Edinburgh taxi drivers for over 20 years.

To date, we have trained well in excess of 5,000 drivers and have been delivering the course on a monthly basis in partnership with Edinburgh College for the past 10 years.

The half-day course is a mixture of theory and practical and covers:

- Range of Disabilities
- Why “awareness” is important
- Assisting passengers with a Visual Impairment
- Assisting passengers with Hearing Loss
- Assisting passengers with Walking Difficulties
- Correct and safe use of ramps
- Procedures for safely securing a wheelchair user and their chair.

The evaluation for this training, which is compulsory in the City of Edinburgh, is very positive with over 98% of delegates rating it either “Good” or “Very Good”

Training for Edinburgh-based drivers can be booked directly via Edinburgh College - <http://www.edinburghcollege.ac.uk>

Enquiries for training for drivers in other areas should be made to Kenny Duncan [Kenny@LCTS.org.uk](mailto:Kenny@LCTS.org.uk).

LCTS has also been commissioned by a number of Licensing Authorities and Taxi Companies to deliver “train the trainer” sessions.