

PAT's (*Passenger Assistant Training Scheme*) is the UK national standard for anyone who has care or supervision of passengers travelling by road - *in cars, taxis, minicabs, coaches or large buses*.

Is relevant to volunteers as well as paid staff and covers legal, practical and safety issues - it aims to improve passenger safety by providing the skills and information for Passenger Assistants to understand and meet the needs of their passengers

There are various *PATS* modules:

Module A: *The Role of the Passenger Assistant*

This is the compulsory "*foundation*" module which is a starting point for further training. It covers the role and responsibilities of a passenger assistant, including legal, practical and safety issues such as emergency procedures.

Module B1: *Passenger Awareness and Assistance*

This module is intended for passenger assistants whose duties involve assisting passengers with disabilities, including wheelchair users but does not cover wheelchair users who travel in their wheelchairs. It contains information on professional etiquette, assisting passengers with walking difficulties, passengers who are blind or partially sighted, passengers who are deaf or hard of hearing and passengers who may use wheelchairs to get to the vehicle.

Module B2: *Assisting Passengers who travel in their Wheelchairs*

This module is intended for passenger assistants whose duties include assisting passengers who travel in their wheelchairs. It looks at safe use of passenger lifts and wheelchair tie-down and occupant restraint systems (*W.T.O.R.S.*) and all the issues surrounding wheelchair user safety on vehicles. This module contains a practical skills assessment, which passenger assistants must pass in order to receive a certificate.

Module C1: *Supervising Children and Young People with Additional Needs*

This includes information on supervising children and young people with learning difficulties, Autistic Spectrum Disorder, physical disabilities, sensory restrictions and emotional or behavioural difficulties.

Module C2: *Working with Adults Who Require Care and Supervision*

This relates to adult passengers with learning difficulties and dementia.

LCTS can deliver PAT's training at your premises or from our offices in Edinburgh. We also deliver "*Train the Trainer*" for PAT's. For all course availability and information, email Kenny@LCTS.org.uk